



Dear Scituate Resident,

Please take a few minutes to complete this survey. Your input is greatly valued and will help us in evaluating and planning the library's future service, programming and facility needs.

Please return the completed survey to the collection boxes or drop it off at the library.

Thank you for your participation!

Sincerely,
Scituate Town Library Trustees

Kevin Carleton
Michael Hurley

Mary Ellen Gaziano
Chris Mirarchi

Mary Ellen Higgins
Elizabeth O'Connell

1. Do you currently have a Scituate Town Library card?

- Yes No

2. How often do you use the Scituate Town Library?

- Weekly Monthly Few times a year Never

3. If you do not use the library regularly, why not? Please check all that apply.

- Buy my own books and magazines Limited time
 Don't like to read Other: _____

4. What are your main reasons for using the library? Please check all that apply.

- Borrow books Borrow DVDs
 Borrow CDs Borrow magazines
 Read newspapers/magazines Museum passes
 Tutoring Community meetings
 Use computers for Internet/word processing
 Attend programs: Adult Children Young Adult

5. Consider your last visit to the library. Did you find what you were looking for at the library?

- Yes No Partly

6. If you answered NO or PARTLY, please check all statements below which explain why you did not get what you came for.

- Item checked out Material not on shelf Library had little or no material on subject

7. How would you describe your most recent experience using the online Library Catalog for locating books, DVDs, audio books, etc?

- Easy to use Somewhat easy to use Difficult to use
 Would like training using the online catalog



8. Do you use the online databases for research?

- Adult
- Student
- No

9. Please check all areas in which you would like to see the library collections improved, expanded or updated.

- | | | | |
|-----------------|--------------------------------|-----------------------------------|--------------------------------------|
| Fiction | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| Mystery | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| Science Fiction | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| Nonfiction | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| DVDs | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| CDs | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |
| Books on CD | <input type="checkbox"/> Adult | <input type="checkbox"/> Children | <input type="checkbox"/> Young Adult |

10. Please check all areas in which you would like to see technology improved.

- | | |
|--|---|
| <input type="checkbox"/> More Internet computers | <input type="checkbox"/> More online databases |
| <input type="checkbox"/> More word processing computers | <input type="checkbox"/> Laptops for in-library use |
| <input type="checkbox"/> Electronic readers | <input type="checkbox"/> Library website |
| <input type="checkbox"/> PC workstation for downloading OCLN digital materials to portable devices | |

How are we doing?

11. Library services

- | | <u>Agree</u> | <u>Somewhat</u> | <u>Disagree</u> |
|---------------------------------------|--------------------------|--------------------------|--------------------------|
| Library staff is pleasant and helpful | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Receive assistance when needed | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Staff answers my questions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Easy to check out materials | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Librarians are knowledgeable | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

12. Facilities

- | | <u>Agree</u> | <u>Disagree</u> |
|---|--------------------------|--------------------------|
| Hours of operation are convenient | <input type="checkbox"/> | <input type="checkbox"/> |
| Library location is convenient | <input type="checkbox"/> | <input type="checkbox"/> |
| I can find parking when I visit the library | <input type="checkbox"/> | <input type="checkbox"/> |
| Signs and signage are helpful | <input type="checkbox"/> | <input type="checkbox"/> |
| Exterior lighting is adequate | <input type="checkbox"/> | <input type="checkbox"/> |
| Library is a clean & comfortable place to visit | <input type="checkbox"/> | <input type="checkbox"/> |
| Interior lighting is adequate | <input type="checkbox"/> | <input type="checkbox"/> |
| Restrooms are satisfactory | <input type="checkbox"/> | <input type="checkbox"/> |
| Library environment is quiet | <input type="checkbox"/> | <input type="checkbox"/> |



13. Please indicate what areas you think need additional space.

	<u>Agree</u>	<u>Disagree</u>
Parking	<input type="checkbox"/>	<input type="checkbox"/>
Children's Room	<input type="checkbox"/>	<input type="checkbox"/>
Young Adult area	<input type="checkbox"/>	<input type="checkbox"/>
Study rooms	<input type="checkbox"/>	<input type="checkbox"/>
Tutoring/Quiet Area	<input type="checkbox"/>	<input type="checkbox"/>
Internet / word-processing PC's	<input type="checkbox"/>	<input type="checkbox"/>
Comfortable seating for reading	<input type="checkbox"/>	<input type="checkbox"/>
History Room	<input type="checkbox"/>	<input type="checkbox"/>
DVDs	<input type="checkbox"/>	<input type="checkbox"/>
Audio books (Books on CD)	<input type="checkbox"/>	<input type="checkbox"/>
Music CDs	<input type="checkbox"/>	<input type="checkbox"/>

14. Please indicate what new services or facilities you would support:

	<u>Yes</u>	<u>No</u>
PC training lab	<input type="checkbox"/>	<input type="checkbox"/>
Café / Food area	<input type="checkbox"/>	<input type="checkbox"/>
More convenient drop-off area	<input type="checkbox"/>	<input type="checkbox"/>
Self-checkout stations	<input type="checkbox"/>	<input type="checkbox"/>
Laptops for use inside the library	<input type="checkbox"/>	<input type="checkbox"/>
E-Readers	<input type="checkbox"/>	<input type="checkbox"/>
Family-friendly restrooms	<input type="checkbox"/>	<input type="checkbox"/>
Small meeting rooms	<input type="checkbox"/>	<input type="checkbox"/>
Quiet study area	<input type="checkbox"/>	<input type="checkbox"/>
Craft room / program room on main level	<input type="checkbox"/>	<input type="checkbox"/>
More comfortable seating	<input type="checkbox"/>	<input type="checkbox"/>
Update Large Meeting Room	<input type="checkbox"/>	<input type="checkbox"/>
PC stations for downloading OCLN digital materials to portable devices	<input type="checkbox"/>	<input type="checkbox"/>

About You

Providing the following information is completely voluntary and will be kept strictly confidential. Your responses to these final questions will help the library improve its services.

Are you Male Female

Your age group:

- Under 18 18-24 25-34 35-44
 45-54 55-64 65 or older



How can Scituate Town Library better meet your needs?

Please provide any additional comments that you feel would help us in planning the renovation for Scituate Town Library. Use another sheet of paper if necessary.

Thank you for taking the time to complete this survey and for helping us to better serve you.